

# Chandan Kumar

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Patna, Bihar, India

## PROFESSIONAL SUMMARY

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Monitoring, Evaluation, Research and Learning professional with 3+ years of experience in public health program implementation, data management, and reporting across maternal and child health, immunization, and primary healthcare strengthening programs. Proven expertise in developing M&E frameworks, conducting data quality assessments, field monitoring, and collaborating with government stakeholders in Bihar, Uttar Pradesh, Rajasthan, and Delhi. Skilled in quantitative and qualitative research methods, digital health platforms, and producing evidence-based reports for donors and partners. Fluent in English, Hindi, and Bhojpuri with strong ability to work in multicultural teams.

## PROFESSIONAL EXPERIENCE

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### District Manager

Oct 2025 – Present

*ASG Eye Hospital (Public-Private Partnership with Government of Bihar)*

*Samastipur, Bihar*

- Oversee monitoring and evaluation of healthcare delivery across 11 Vision Centres in Samastipur and Vaishali districts, tracking service delivery indicators and patient outcomes
- Coordinate with Government of Bihar Health Department officials for program reporting, data sharing, and strategic planning under PPP model
- Conduct regular field visits (30%+ travel) to monitor implementation quality, ensure adherence to M&E protocols, and identify program adaptations needed
- Manage multidisciplinary teams ensuring data quality, documentation of processes, and preparation of monthly and quarterly progress reports

### Program Manager

Jan 2025 – Oct 2025

*Gram Arogya Foundation*

*Dalsingh Sarai, Bihar*

- Designed M&E framework for comprehensive primary healthcare program targeting 50,000+ beneficiaries, establishing baseline indicators and data collection mechanisms
- Developed data management procedures for telemedicine services and Ayushman Bharat enrollment tracking, ensuring quality and consistency in reporting
- Created success stories and fact sheets documenting program results, health outcomes, and best practices for stakeholder dissemination
- Implemented digital health platforms for real-time monitoring of service delivery and health awareness campaigns in rural Bihar

### Research Associate

Jun 2024 – Dec 2024

*Community Empowerment Lab (CEL)*

*Lucknow, Uttar Pradesh*

- Conducted community-based research on neonatal mortality reduction, developing research protocols, data collection tools, and managing field data quality
- Analyzed quantitative and qualitative data using statistical methods to generate evidence-based findings and program recommendations
- Prepared research reports and presentations for technical audiences, documenting maternal and child health intervention results
- Collaborated with healthcare providers, government officials, and community stakeholders to support evidence-informed program design

### Public Health Intern

Apr 2024 – Jun 2024

*Foundation of Healthcare Technologies Society (ICMR-funded project)*

*New Delhi*

- Supported digital health intervention research targeting metabolic syndrome management among urban poor populations
- Assisted in developing data collection tools, monitoring frameworks, and digital platform indicators for self-management interventions
- Conducted data quality checks and contributed to interim reports documenting intervention effectiveness and lessons learned

### Project Intern - M-RITE (Momentum Routine Immunization Transformation & Equity) Mar 2023 – Jun 2023

*JSI (John Snow India) in partnership with Ladli Foundation Trust*

*Jaipur, Rajasthan*

- Executed M&E activities for USAID-funded immunization program including house-to-house surveys, session site monitoring, and microplanning in high-risk areas of Jaipur-1 district

- Tracked and reported on key indicators including zero-dose children, due-dose tracking, and immunization coverage rates across multiple Urban Primary Health Centres
- Performed geo-tagging and digital data collection to strengthen health information systems and support data-driven decision making
- Documented program processes, conducted field supervision visits, and prepared progress reports for project management and government partners

**Technical Team Lead**

Apr 2023 – May 2024

*EN-SURE HEALTH Podcast (IIHMR University & ASPPH collaboration)*

Jaipur, Rajasthan

- Managed technical documentation, content development, and knowledge dissemination for public health thought leadership platform
- Coordinated with multiple stakeholders and ensured quality production of educational health content for diverse audiences

**EDUCATION**

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**IIHMR University**

Jaipur, Rajasthan

*Master of Business Administration (MBA) - Healthcare and Hospital Management*

Jun 2022 – Jul 2024

- Relevant Coursework: Healthcare Data Analysis, Health Systems Management, Strategic Planning, Healthcare Finance and Budgeting

**College of Commerce, Art and Science Patna**

Patna, Bihar

*Bachelor of Science (BSc) - Zoology/Animal Biology*

Aug 2019 – Jun 2022

**TECHNICAL SKILLS & CERTIFICATIONS**

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**M&E Expertise:** M&E Framework Development, Data Quality Assessments, Indicator Tracking, Performance Monitoring, Program Evaluation, Field Supervision, Report Writing, Documentation

**Research Skills:** Protocol Development, Quantitative & Qualitative Research Methods, Data Collection Tools Design, Statistical Analysis, Literature Review

**Public Health Programs:** Comprehensive Primary Healthcare, Maternal & Child Health, Immunization Programs, Digital Health Interventions, Human Resources for Health, Health Systems Strengthening

**Data Management:** MS Office Suite (Advanced Excel, Word, PowerPoint), Google Analytics, Digital Data Collection Platforms, Database Management, Data Visualization

**Stakeholder Engagement:** Government Coordination, Multi-agency Collaboration, Community Engagement, Donor Reporting

**Languages:** English (Fluent - Written & Spoken), Hindi (Fluent - Written & Spoken), Bhojpuri (Native)

**Certifications:** WHO Costing and Budgeting Tool for National Action Plans on Antimicrobial Resistance, Introduction to PDNA (Post Disaster Needs Assessment), The Data Science of Healthcare Medicine and Public Health, Google Analytics for Beginners, IBM Cloud Essentials V3

**KEY ACHIEVEMENTS & ADDITIONAL EXPERIENCE**

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Successfully managed M&E activities across 11 healthcare facilities under government PPP model, ensuring data quality and timely reporting

Conducted field monitoring with 30%+ travel across Bihar, Uttar Pradesh, and Rajasthan, demonstrating strong field presence and adaptability

Developed comprehensive M&E frameworks and digital monitoring systems for primary healthcare programs reaching 50,000+ beneficiaries

Founded GAF Careers (Apr 2025) and Co-founded BiharPay (2020-2022), demonstrating entrepreneurial leadership and project management skills

Recognized as Best Event Organizer and received Certificate of Appreciation for contributions to public health program implementation

*Available for immediate joining. Willing to travel up to 30% as required by the position.*